

## **Volunteer Frequently Asked Questions**

### Connect Adelaide Experience

#### What are the benefits of participating in the Connect Adelaide Experience?

International students greatly enjoy the opportunity to informally and socially connect with staff and other international students within the formative first few weeks of their arrival at UniSA. We hope that it will also offer you (including your family) an exceptional opportunity to discover something about the student's culture, life and country.

#### Can I select the student myself?

You are unable to select the student yourself however, you can indicate preferences and interests in the online registration form which will be taken into consideration as much as possible when being matched with a student.

#### Can I choose to host multiple students?

Yes, there is the option in the online registration form if you want to volunteer to host more than one student for a meal/activity.

#### Do I need a Police check in order to participate?

No, you will not require a police check to participate. Under 18 students are not eligible to participate in the Connect Adelaide Experience.

#### What are the selection criteria for the matching process?

When matching you with a student the preferences and interests that you both have indicated in your respective online registration form will be the main compatibility criteria. Where possible, we also seek to match you with a student from the same campus. (Please note: we may not be able to match based on every preference). Once we have matched you, you will receive an email with all the required information to be able to make contact with your student.

#### What activities am I expected to do with my matched student?

This is something that you can negotiate with your student however, the expectation is to meet outside of the university environment. Some options may be:

- Share a home cooked meal at home or meet in a restaurant
- Picnic or BBQ outdoors
- Visiting the Adelaide Zoo, Art Gallery or Museum
- Sporting or tourist activity
- A day at the beach

#### What about the costs associated with my participation?

The expectation is that the volunteer will cover all costs associated with expenses incurred as part of participating in the Connect Adelaide Experience. (Students have been advised that they may need to cover their own travel costs to the activity themselves, unless you are prepared to transport them yourself at your own cost to and from the activity).



#### How often will I meet with my student?

This is a welcome initiative and your obligation is to undertake this meal/activity just once, as early as possible after the student's commencement to study. However, if agreed by you and the student to continue or stay in touch you can do so.

#### How do I contact my student when I am matched?

Once we have matched you with your student, the International Support team will send you an email with the student's information and email address. As this is a welcome initiative we do ask that the staff volunteer takes the lead to initially contact the student to welcome and introduce yourself and together you can discuss and plan arrangements of the meal/activity.

#### **Safety matters**

We ask that you take reasonable care to ensure the safety of all parties participating in the program. We encourage you to avoid high risk activities, or to assess the risk with your student(s).

\*Please note: many international students have not learnt to swim. Please discuss this with your student(s) and take necessary precautions.

#### **Understanding and Accepting the Terms and Conditions**

Please ensure that you read and understand the <u>Terms and Conditions</u> which can also be found on the <u>website</u> and also on the online registration form. You will need to tick the check box on the online registration form confirming that you have read, understand and accept the Terms and Conditions to register and participate. These will apply to any activity undertaken as a volunteer in the Connect Adelaide Experience.

# Who do I contact if I have any concerns or further questions regarding registration or participation?

Contact the International Student Advisers via email at <a href="mailto:internationalsupport@unisa.edu.au">internationalsupport@unisa.edu.au</a> or Louise Evershed, Student Adviser (International) on 8302 0630.