

End of Employment - Online Request Quick Guide for Managers and Approvers

Purpose: This guide applies to managers and approvers for the ending of employment of a staff member. This guide will also provide further information on mandatory approvals and the requirement for managers to conduct an Exit Checklist with the employee prior to their last working day.



Employees and Line Manager should only complete this request if the reason for end of employment is resignation or retirement. When the reason is anything other than this, the end of employment request must be submitted by a HR Manager.

The End of Employment request is not applicable for non-paid staff members (contactors, volunteers, work experience etc.).







Initiate the request on behalf of a staff member

- 1. Select the radio button As a manager on behalf of a staff member.
- Enter the Employee User Name and select from the picker list. The Employee ID and Position Title will automatically appear.
- 3. Select the **Reason for end of employment** from the drop down and choose the relevant reason.



The submitted request will be forwarded to the employee for review and acceptance.

4. Choose a date for Last day of employment, along with the Last day at work.



For fixed term contracts, enter last day at the university (which may not be the same as contract end date)..

- Indicate if there is a Workers compensation claim outstanding. If unsure, contact the HR Safety and Wellbeing Team (contact number provided from the help icon).
- 6. Access to email will be available for 30 days. An email will notify IT HelpDesk if **Yes, at termination date** is chosen.
- 7. Indicate if the employee has been responsible for any **Chemicals, samples,** waste and associated equipment.





Yes, at termination date
 No, allow access for 30 days



Submitting the request for approval/processing

Line Manager 😔

Finalise the request with the following steps:

 From the drop down, select the appropriate Line Manager who will review the request.

2. Uploading written evidence of the



If the inititator of the request and the Line Manager are the same person, the manager will not need to review the request again.

In order to submit this form, you must attach evidence o	f resignation, retirement or termination.			
Upload	Download	^		
UPLOAD		~		
3		<u>`</u>		

end of employment is mandatory. It is important to note that while the employee has network access at the university, they can view this record and the documents uploaded by others.

- 3. Add a **Comment** if necessary (not a mandatory requirement) but this can be useful to communicate a message to the next person in the process. It is important to note that while the employee has network access at the university, they can view this record and the comments added by others.
- 4. Click the **Submit to Employee** button. An email notification will be sent to the employee for acceptance of the request. They will be asked to make a declaration of their understanding of last pay and agree to return University assets.

Refer to the section **Sending for Review** for further information on this function.



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Sending for Review

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In most stages in the process, users will notice a **Send for Review** button at the bottom right side of the screen. Send for Review is a helpful tool to be used to send the request to other people and request their input or feedback.

The Send for Review function <u>IS NOT</u> a request for approval. It simply provides a mechanism to communicate to people who are not part of the approval process. Care should be given to keep employee confidentiality.

Sending the request for review will stop the process until the review is complete and sent back to the person who requested the review, at which point the request can be forwarded for approval.

When sending a review request, select a person and enter a comment/message. An email notification will be forwarded to the recipent of the request. An email will also be forwarded to you when the reivew is completed. You can then proceed with the approval process.

Initiated	Submitted to Employee	Submitted to Manager	Submitted to Approver	Submitted to Payroll	Exit checklist complete	Finalised
✓Comments						
2000/2000 character(s) remain	ing					
Review Recipient *						
Select Reviewer Name						

Approving the request

Once a request is submitted, the Line Manager and Authorising Officer must review and approve, prior to the finalised request being sent to Payroll Services (who will then process the request and prepare final payment). HR will assign the correct Authorising Officer to provide final approval.

Notifications and Approving the Request

Approvers will receive an email notification requesting their review and approval. A link to the task is provided in the email. It can also be obtained by clicking on the Task link within Appian, then selecting the specific task.

To approve, click the **Approve** button. Similar for **Decline**. Delining a request should only be used when the employee has withdrawn their resignation/retirment. This will ensure the request is not directed to Payroll Services).





Reminders

If the task has not been actioned for 48 hours of receiving the initial notification, a reminder email will be sent to the approver.

Reassiging the Approver

Approvers (along with HR) have the ability to reassign an outstanding task to another person.

1. Click the specific task to reassign. The task will open.

nd of Emplo	yment for Stella	Cheatle [993]]				
Initiated urrent Pending urrent active tasks lect a task link to view the tast	Submitted to Manager Tasks	Submitted to HR	Submitted to A	pprover	Submitted to Payroll	Exit checklist complete	Finalised
Task				Assignee(s)		Received	

2. Click the Reassign button. A Reassign Task window will appear.

GO BACK	A REASSIGN	2

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3. Type the name of the person who will receive the task (a search will begin and select the person from the pick list provided), then select the **Reassign** button.



An email notification of the reassigned task will be sent to the person chosen. That person is now responsible for completing the task.

Reassign Task	
This task is assigned to: Peter Prest Reassign To Vikkl Hughes × 3	
	REASSIGN CANCEL

The Exit Checklist

Prior to, or on the last day at the University, the manager must walk through and record the Exit Checklist in Appian. The exit checklist is mandatory and is conducted to ensure the following has been completed:

- University assests have been returned
- Electronic access cards and room keys are returned
- Considerations are made for existing email accounts and redirection of future emails
- 'Out of office' messages are activated for email accounts
- Additional checklists for local procedures (if applicable) are undertaken.

The manager will receive an email notification requesting the Exit Checklist be completed. A link to the exit checklist is provided in the email. It can also be obtained by clicking on the Task link within Appian, then selecting the specific task.

All questions on the exit checklist are mandatory prior to submission. Depending on how some questions are answered, will depend on email notifications being directed to specific groups on a 'needs to know' basis.

Tracking the progress of your request

Track the progress of your request by clicking on the **Records** menu.



Records

Email notifications

A number of email notifications have been created to inform approvers of an outstanding action or	Dear Jason White				
decision within the end of employment process.	Malika Kumarasiri has submitted a End of Employment request.				
Appian generated emails will be sent from a UniSA BPI address.	Please review this request via the following link: <u>Review End of Employment submission for Malika Kumarasiri</u>				
	Last day of employment:	20/07/2017			
	Last day at work:	13/07/2017			
	For further assistance with this request, please contact Human Resources.				
	Online Administration with Appian				
	Online Administration: Anywhere, Anytime, Any Device. Look for the UniSA F	orms app in your mobile app store.			



