



## Dear <Student Name>

We recently sent you a communication regarding the decision to preclude you from the <Program Name> due to unsatisfactory academic progress.

As you have not appealed within the required timeframe, you have now been precluded from your program. Your relevant enrolments will be cancelled, and the related debt cleared.

### What does it mean to be precluded?

As previously advised, preclusion means that:

- You will be prevented from studying in this program, or a program in the same discipline, for the next two years.
- Application for re-admission will follow normal procedures and is not guaranteed.
- If you are a domestic student and you gain re-admission, you will be classified as a new student for the purposes of assessing fees or eligibility for Commonwealth support or assistance.

Your preclusion is effective from <Preclusion Start Date>. If you wish to re-apply through the normal admission process you can do so as of <Preclusion End Date>.

This decision is final and there are no further avenues of appeal available within the University.

You are entitled to lodge a complaint about this decision with an [external agency](#) at minimal or no cost.

Please be aware that the purpose of the external complaints process is generally to consider whether the University has followed its policies and procedures, rather than make a decision in place of the University.

If you decide to lodge a complaint with an external agency:

- You must advise Campus Central in writing of the name of the external body with whom you have lodged your complaint. This must be advised within **10 business days** of this communication.
- Your place in the program will be held, pending the outcome of the complaint. However, you will not be permitted to enrol in further courses, or incur further fees.

As an international student, if you currently hold a student visa:

- The University is obliged to maintain your Confirmation of Enrolment (CoE) while your complaint is being considered.

- You are entitled to access and receive the outcome of one external complaints process within the required timeframe before the University will take action; and
- If Campus Central does not receive written notice from you that you have lodged an external complaint within the required timeframe or if any external complaint is unsuccessful, the University will report your unsatisfactory progress to the Department of Home Affairs. As previously advised, this results in cancellation of your CoE and may affect your student visa.

## Need help?

If you have any questions regarding the Academic Review process or need support, please contact **Campus Central** via the below methods:



**Phone** - 1300 301 703



**Enquiry Form** - submit an enquiry via our home page



**Live Chat** - via our home page



**Face to Face** - visit us on campus. No booking required

Further information about Academic Review and answers to your questions can be found at [Ask Campus Central](#).

Yours sincerely

**Richard Irons**

Registrar and Director: Student and Academic Services  
The University of South Australia



University of  
South Australia

Student and  
Academic Services

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